## Frequently asked questions about the Ordinary Annual General Meeting of Meliá Hotels International S.A. (the "Company")

#### 1. What date and time will the next Annual General Meeting be held?

The Company's Ordinary General Shareholders' Meeting is scheduled to be held on 10 June 2021 (Thursday) at 13.00hs on first call, and it is expected that there will be a quorum and it will not be necessary to hold it on second call.

#### 2. Where is the Annual General Meeting going to be held?

The Annual General Meeting will be held in the Hotel "Meliá Palma Marina", located at Avenida Gabriel Roca nº 29, Palma (Mallorca).

#### 3. Where can I consult the notice for the Annual General Meeting?

The notice of the General Shareholders' Meeting is available on the website of the Securities and Exchange Commission (<u>www.cnmv.es</u>), on the Company's website (www.meliahotelsinternational.com), under Shareholders and Investors, General Shareholders' Meeting 2021 and in the BORME dated on May 6, 2021.

## 4. What are the proposed resolutions submitted to the Annual General Meeting?

To view the proposed resolutions to be submitted to the General Shareholders' Meeting, please click here.

## **5.** Who can submit an addition to the call for attendance? What is the procedure for doing this?

Shareholders representing at least three percent (3%) of the share capital may request, by means of a reliable communication to the Board of Directors, the inclusion of new proposed resolutions or new items on the agenda of the General Shareholders' Meeting. The said request must be received at the registered office of the Company (Meliá Hotels International calle Gremi Boters, 24. Polígono Son Castelló, 07009 Palma (Mallorca), Balearic Islands, Spain) or through the Shareholders' Forum, set up for this purpose, within five days following the publication of the notice of the meeting.

## 6. Where and how can shareholders obtain documentation relating to the Annual General Meeting?

All documentation relating to the General Meeting is available on the Company's website (www.meliahotelsinternational.com) in the section dedicated to the General Meeting. Shareholders may also request the immediate and free delivery or shipment of such documentation by ordinary mail addressed to the Investor Relations Department or by e-mail to the following addresses:

1. By postal correspondence (regular mail):

MELIÁ HOTELS INTERNATIONAL, S.A. Att. Investor Relations Department C/ Gremio de Toneleros, 24 -Polígono Son Castelló, 07009 Palma (Balearic Islands) Spain.

2. By e-mail:

MELIÁ HOTELS INTERNATIONAL, S.A.

Att. Investor Relations Department E-mail: atencion.accionista@melia.com

3. Via the online participation platform, accessible through the following link: www.councilbox.com/melia/

## 7. Is there a minimum number of shares required to attend the Annual General Meeting?

Only shareholders who, individually or collectively with other shareholders, hold a minimum of 300 shares may attend the Annual General Meeting, provided the said shares are registered in the corresponding Accounting Register five days prior to the Meeting being held.

#### 8. How many votes do I have at the Annual General Meeting?

Each share entitles its holder to one vote.

## 9. What documentation is necessary to attend the Annual General Meeting?

Attendance at the General Meeting may be either in person or online. In both cases, the documentation to be provided by the shareholder (or his representative), in order to duly prove his identity and ownership of shares, shall be the attendance card issued by the entities in which his shares are deposited and a copy of the shareholder's national identity card or passport. In the case of a legal entity, the representative of the same must provide a power of attorney or deed of appointment justifying the representation.

In order to attend the General Shareholders' Meeting on-line, it is necessary to register in the On-line Attendance Platform at the following link: <a href="http://www.councilbox.com/melia/">www.councilbox.com/melia/</a>

## 10. Is there a system in place for broadcasting the Annual General Meeting?

The General Shareholders' Meeting will be broadcast live. Access to the said broadcast will be through the Platform for On-line Attendance at the General Shareholders' Meeting (prior registration) and the Company's website (www.meliahotelsinternational.com), open and free of charge in all cases.

#### 12. Is there an attendance premium?

The Company does not intend to pay a premium for attendance at the Annual General Meeting.

#### 13. Will a gift be offered?

No, the Company has agreed to discontinue the delivery of the gift on the occasion of the celebration of General Meetings of Shareholders.

## 14. How can a shareholder be represented at the Annual General Meeting?

In order for the proxy to attend the General Meeting in person or by electronic means, the proxy must be accredited (unless the proxy has been granted through the Online Participation Platform), and the identity of the proxy to the Company must be verified.

The appointment or revocation of the proxy and its notification to the Company may be made by means of:

(i) the platform enabled by the Company for the issuance of the remote voting or delegation of the proxy,

(ii) the submission to the Company of the proxy form available to shareholders on the Company's website (www.meliahotelsinternational.com),

(iii) the corresponding attendance card issued by the entities responsible for keeping the Company's share register, completed in the section containing the printed proxy form and, where appropriate, with the instructions for the exercise of voting rights,

(iv) by the shareholder completing and signing the proxy contained in the attendance card or proxy form and presenting it to the staff in charge of the attendance register, by the proxy-holder who physically attends the General Meeting, on the day and at the place where the General Meeting is held, before the start of the meeting.

## **15.** Can representation be conferred by means of remote communication?

Yes, the valid means of remote communication to grant representation are by post, e-mail and via the Online Participation Platform.

1. By postal correspondence (regular mail):

MELIÁ HOTELS INTERNATIONAL S.A.

Att. Department of Investor Relations

C/ Gremio de Toneleros, 24 - Polígono Son Castelló, 07009

Palma (Balearic Islands) Spain.

2. By e-mail:

MELIÁ HOTELS INTERNATIONAL S.A.

Att. Department of Investor Relations

E-mail: atencion.accionista@melia.com

3. Via the online participation platform, accessible through the link: www.councilbox.com/melia/

#### 16. Is it possible to vote by means of remote communication?

Yes, the valid means of remote communication to grant representation are by post, e-mail and via the Online Participation Platform.

1. By postal correspondence (regular mail):

MELIÁ HOTELS INTERNATIONAL S.A.

Att. Department of Investor Relations

C/ Gremio de Toneleros, 24 - Polígono Son Castelló, 07009

Palma (Balearic Islands) Spain.

2. By e-mail:

MELIÁ HOTELS INTERNATIONAL S.A.

Att. Department of Investor Relations

E-mail: atencion.accionista@melia.com

3. Via telematic participation platform, accessible through the link: www.councilbox.com/melia/

# 17. What is the deadline for receipt by the Company of rights of representation and votes conferred by means of remote communication?

In order to be valid, proxies and votes granted by any of the aforementioned means of remote communication must be received by the Company at least twenty-four hours before the Meeting is held.

## **18.** What are the priority rules applicable to representation and voting issued by means of remote communication?

If the shareholder has sent the Company two or more remote votes, by different means, and the content of such votes differs, the Company shall validate only the vote whose date of issue is closest to the date of the General Meeting and, if the vote was cast on the same date or if there is no certainty as to such date, the date contained in the remote voting form available to the shareholders on the Company's website (www.meliahotelsinternational.com) shall prevail.

Equally, the vote, regardless of the means used to cast it, shall render ineffective any representation, whether made previously, which shall be deemed to have been revoked, or made subsequently, which shall be deemed not to have been cast.

Likewise, a vote validly cast by handwritten signature on the printed paper card, provided that it is in the possession of the Company in due time, shall render ineffective any vote cast by electronic means, whether previously or subsequently.

#### 19. How can participants make interventions at the General Meeting?

Written interventions may be made from the time of publication of the announcement of the call to the Meeting until the end of Question Time, which is open during the Meeting, through the Online Participation Platform, or may be made directly by the attendee present during Question Time.

Questions and issues will be answered during the Meeting by the Chairman, Chief Executive Officer, members of the Board of Directors or the Company's executive team.

If they wish their intervention to be recorded in full and verbatim in the notarised minutes, they must indicate this at the time of making their intervention, by ticking the box provided for this purpose.

Interventions made by shareholders or their proxies may be replied to either at the General Meeting itself or in writing during the seven days following the Meeting, in accordance with the provisions of the Regulations of the General Meeting of Shareholders and the Capital Companies Act.

#### 20. What happens if the shareholder does not indicate the direction of the vote on the attendance card, on the remote voting form or on the Online Participation Platform?

In the event that the direction of the vote is not indicated on the attendance card, on the remote voting form or on the Online Participation Platform, it shall be understood in any case that the shareholder votes in favor of the proposed resolutions formulated by the Board of Directors in each item of the Agenda published in the notice of meeting. In relation to possible proposals on items not included in the agenda of the call, it shall be understood that the shareholder votes in the negative, unless otherwise indicated.

## **21.** Does the Company have an Online Shareholders' Forum? Where and how can the Online Shareholders' Forum be accessed?

Yes, an Online Shareholders' Forum has been set up on the Company's website, the use of which shall be in accordance with its legal purpose and the guarantees and rules of operation established by the Company in the Regulations of the Electronic Shareholders' Forum, available on the aforementioned website. The Electronic Shareholders' Forum may be accessed by shareholders and groups of shareholders who are duly authorised to do so.

## 22. How should a participant register to speak in the Online Shareholders' Forum?

In order to participate in the Electronic Shareholders' Forum, shareholders must duly prove their identity and ownership of shares; the documentation required for registration shall be the attendance card issued by the entities in which their shares are deposited and a copy of the shareholder's national identity card or passport. In the case of a legal entity, the representative of the same must provide a power of attorney or deed of appointment justifying the representation.

## 23. What initiatives can be proposed in the Online Shareholders' Forum?

The exclusive purpose of the Forum is to facilitate communication between the shareholders of the Company and the voluntary associations that they form, on the occasion of the meeting and until the

holding of each General Shareholdes' Meeting, by sending for publication communications that have as their exclusive purpose any of the following matters:

- Proposals that may be submitted as an addition to the agenda announced in the notice of call.
- Requests for adherence to such proposals.
- Initiatives to reach a sufficient percentage to exercise a minority right.
- Offers or requests for voluntary proxies.

For any questions, the shareholder or his authorised representative may contact us at the following e-mail address (club.accionista@melia.com) or by telephone (+34 971 22 45 54 54).